ing the last two years. Out of these, ten (10) projects have been techno-economicaly cleared by the CEA subject to fulfilment of certain conditions In addition three (3) schemes have been found to be techno-economically in order. The remaining schemes will be techno-economically appraised when the essential inputs/clearances have been tied up by the project authorities

**Misbehaviour by M.O. Incharge of CGHS Dispensary, Rajouri Garden**

1312. SHRI HARBENDRA SINGH HANSPAL. Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) whether the Medical Officer (Incharge) of the CGHS Allopathic Dispensary, Rajouri Garden, New Delhi refuses to give medicines to patients which are even prescribed by the Specialists,

(b) whether Government are aware that the behaviour of the M O. (Incharge) of the said Dispensary is very rude towards the beneficiaries;

(c) since when the Incharge of the Dispensary is posted there, and

(d) what action Government propose to take to rectify the situation?

THE MINISTER OF HEALTH AND FAMILY WELFARE (PROF SHAKEELUR REHMAN) (a) and (b) No complaint has been received regarding refusal to supply medicines prescribed by Specialists.

(c) The Chief Medical Officer, Incharge of the dispensary is working in the dispensary since January, 1987

(d) Does not arise in view of answers (a & b) above.

**Improved customers service by Airlines**

1313 SHRI HARVENDRA SINGH HANSPAL Will the Minister of CIVIL AVIATION be pleased to state

(a) whether Government have recently taken any steps to improve cusotmers service for air safety and for full utilisation of the existing fleet;

(b) if so, the details thereof, and

(c) to what extent the operations of Indian Airlines, Air India and Vayudoot are being monitored by Government?

THE MINISTER OF STATE IN THE MINISTRY OF CVIL AVIATION (SHRI HARMOHAN DHAWAN) (a) and (b) Yes, Sir The airlines have been asked to pay particular attention to the following.—

(1) Punctuality of operations

(2) Customer Services

(3) Improvement in house keeping

(4) Cordial industrial relations

(5) Curtailment of wasteful expenditures

(c) The Government is closely monitoring on time performance, passenger load factor and fleet utilisation on a weekly basis

**ONGC drilling work in Tripura**

1314. SHRI DEBABRATA BISWAS: Will the Minister of PETROLEUM AND CHEMICALS be pleased to state·

(a) whether ONGC has stopped the drilling work in Tripura; and

(b) if so, what are the reasons therefor?

THE MINISTER OF PETROLEUM AND CHEMICALS AND PARLIAMENTARY AFFAIRS (SHRI SATYA PRAKASH MALAVIYA)· (a) No, Sir.

(b) Does not arise